۲ s	RI LANKA TELECOM PLC CPMD /FTER /006/V4								
si Lata Literu One Country. One Voice	Registration No: PQ 7								
(To be filled by SLT officer) CR NO.	Account No.								
APPLICATION FOR TERMINATION OF SLT SERVICES / FACILITIES									
1. General Information (Mandatory)									
1.1 Service/s to be disconnected ((Please n a. Required disconnection of SLT Tele									
b. Disconnect the telephone line with all facilities (Megaline / Citylink / FTTH / LTE)									
Disconnect Permanently	Temporary								
c. Present Telephone number (to be di									
d. SLT Broadband Internet	(if more attached separately) User name :								
e. Dial-up Internet	User name :								
f. Email	User name :								
g. PeoTV h.	PeoTV h. IDD i. Quick Meet								
j. SLTPlus k	CRBT 1. CLI								
Other :	with effect from								
2. Contact Details									
2.1Name of the person / Company									
(Name should be the same as it appears Under the									
agreement for provisioning of telecom services)									
2.2 N.I.C. No./ Passport No./Business Registrat	ion No.								
	Mobile Fixed								
2.3 Contact Numbers									
	*E-mail Fax								
(To be filled by SLT officer)	Original Copy slit from here								
5	ACKNOWLEDGEMENT RECEIPT								
One Volce One Volce Dear Valued Customer,									
SLT would like to express our heartiest gratitude for being with us as a SLT customer.									
correspondence.	munication requirement. Pleas use the Telephone number stated below for future								
SLT Contact No:	(relavant CSU number)								
Date Sri Lanka Telecom PLC (Signature / stamp of Authorized Officer)									

3. Please mention the reason for disconnect the service (To improve & to maintain service excellence)										
Voice		Citylink		Broad Band			PeoTV			
(Megaline / FTTH / L]	TE)		_	(Megaline	e/FTTH/LTE)					
Repair Issues	Rep	air Issues	sues		Repair issues		Poor Signal Quality			
Non payment	Cust	Customer care Issues		Non Payment			Non Payment			
Bill Dispute	Poor	Poor voice quality		Bill Dispute			Bill Dispute			
Moved to no coverage a	rea Mov	Moved to no coverage area		Moved to no Coverage area			Interruptions to Internet			
Financial Issues	Fina	ncial Issues		Financial Issues			Better Competitor Offer*			
Better Competitor Offer	Bette	er Competitor Offer*		Short Term Requirement			Financial Issues			
Business Close / Migrat	ons Requ	uirement over		Better Competitor Offer*			Business Close / Migrations			
Convert to Mobile	Bill I	Disputes		Speed Issues			Megaline Disconnections			
Migrate to FTTH	Non	payment	Children Addicted to Interr		Addicted to Internet		Delay in Channel Swapping			
Migrate to LTE	Mig	ate to LTE		Megaline Disconnections			Children Addicted to TV			
Migrate to FTTH Need Mobility										
Better Competitor Offer : Ple Operator's Name	ase specify ap	propriately Dialog	1	Etisalat	Lanka Bell	Me	obitel	Hutch		
Package Name	Antei	Dialog		21154141		WIC	oner	IIuten	-	
4. Customer Agreement I do hereby declare that the information furnished by me are true and confirm that I have settled all the dues to SLT outstanding under the account number/s										
during the tenor of the agreement. Date :										
5. For Office Use Only										
Amount paid Rs.										
Signature of SLT CSU C	Officer							Date slit fron		
				Page 02						