S	RI	LA	NK.	ΑΊ	EI	LECC	M	ΡI	C				C	PM	D /	FTI	ΞR,	/00	6/V4	Ł	
Sri Laska Telecom One Country, One Voice	Regi	istrat	ion N	Jo: F	Q7	7															
(To be filled by SLT officer) CR NO.						A	cco	unt	t No).										I	
APPLICATION FOR	TEI	RM]	INA	TIC	DΝ	OF S	SLT	ΓS	ER	VIC	CES	5/]	F A (CIL	ΙΤΙ	ES					
1. General Information (Mandatory)																					
1.1 Service/s to be disconnected ((Please m a. Required disconnection of SLT Tele					•	iate b	,	egali	ne			City	link	, [7	FT"	TH	Г] _I	ТЕ	
b. Disconnect the telephone line with all	_				_	e / Ci		_		TH		_		_	_				1		ш
Disconnect Permanently]		`	Ü		,	•		ora		,]								
c. Present Telephone number (to be dis																					
(if more attached separately) d. SLT Broadband Internet User name :																					
e. Dial-up Internet	Dial-up Internet User name :																				
	Email User name :																				
j. SLTPlus k																					
Other:	vith	effe	ct fro	 m	••••	•••••	••••	D	D	М	М	Y	Y	Y]	••••	•••	••••	•••		
2. Contact Details																					
2.1Name of the person / Company			Ī	I	ī			Τ	I	Π		l	Ι					T	T	T	$\overline{\Box}$
(Name should be the same as it appears Under the agreement for provisioning of telecom services)				T			<u> </u>		T											Ť	
2.2 N.I.C. No./ Passport No./Business Registration No.								T	$\overline{\Box}$												
				Т		Т		Τ	Ī					i 					寸	Ť	〒
	Mobile										Fixed										
2.3 Contact Numbers																			Ш		
	* E-mail										Fax							$\overline{}$			
										J			<u> </u>			Н					
(To be filled by SLT officer)			Origi	nal Co	 ору										slií	 t from	 1 here	e			,
5	AC					MEN	ΓR	EC	EIP'	Т											
bitation the state of the state																					
SLT would like to express our heartiest g	ratitu	ıde fo	r beir	ıg wi	th t	ıs as a	SLT (custo	omei	:.											
We always bound to fulfill your telecommorrespondence.	nunic	catior	ı requ	irem	ent.	Pleas u	se tl	he Te	elepl	none	nuı	mbe	r sta	ted l	oelov	w for	r futi	ure			
SLT Contact No:								(r	elav	ant (CSU	nuı	nbe	r)							
																					1
Date						Sri Lanl	ка Т	elecc	om P	LC	(Sig	natı	ire /	sta1	mp c	of Aı	utho	rize	d Offi	cer)	

3. Please mention the	3. Please mention the reason for disconnect the service (To improve & to maintain service excellence)												
Voice Citylink				Broad	Band		PeoTV						
(Megaline/FTTH/	LTE)		P	(Megaline	/FTTH/LTE)								
Repair Issues		Repair Issues		Repair issu	es		Poor Signal Quality						
Non payment	Non payment			Non Paym	ent		Non Pay	ment					
Bill Dispute		Poor voice quality		Bill Disput	e		Bill Dispute						
Moved to no coverag	ge area	Moved to no coverage ar	ea	Moved to 1	no Coverage area		Interruptions to Internet						
Financial Issues		Financial Issues		Financial Is	ssues		Better Competitor Offer*						
Better Competitor Of	fer*	Better Competitor Offer*		Short Term	Requirement		Financial Issues						
Business Close / Mig	rations	Requirement over	L	Better Com	petitor Offer*		Business Close / Migrations						
Convert to Mobile		Bill Disputes	L	Speed Issu	es	Megaline Disconnections							
Migrate to FTTH		Non payment		Children A	ddicted to Internet	Delay in Channel Swapping							
Migrate to LTE		Migrate to LTE		Megaline I	Disconnections	Children Addicted to TV							
		Migrate to FTTH		Need Mob	lity								
Better Competitor Offer: Please specify appropriately													
Operator's Name Package Name	Airtel	tel Dialog		Etisalat	Lanka Bell	Mo	obitel Hutch		-				
4. Customer Agreement I do hereby declare that the information furnished by me are true and confirm that I have settled all the dues to SLT outstanding under the account number/s I further agree to indemnify and hold harmless SLT against any claim, action, demand, expense, loss or other liabilities which may arise in future due to negligence and /or omission and /or failure to fulfill any obligation on our part or for the using there service for illegal or immoral purpose or for the transmission and /or introduction of harmful computer viruses or programs into telecommunication network, computer systems, computers and computer apparatus, any unauthorized use of the service and the violation of any applicable laws and regulations by my self, during the tenor of the agreement. Signature													
5. For Office Use Or	Пу												
Amount paid Rs. Requested disconnections completed Signature of SLT CSU Officer Date slit from here													