

SLT Storage Terms of Service

1. Terms of service

- a. SLT may make commercially reasonable updates to the Services from time to time. If SLT makes a material change to the Services, SLT will inform Customer, provided that Customer has subscribed with SLT to be informed about such change.
- b. SLT may make changes to this Agreement, including pricing (and any linked documents) from time to time. SLT will provide at least 30 days' advance notice for materially adverse changes to by either: (i) sending an email to Customer's primary point of contact; (ii) sending an SMS to Customer's primary point of contact; (iii) posting a notice in the Admin Console; If Customer does not agree to the revised Agreement, please stop using the Services.
- c. SLT may only change the Data Processing and Security Terms where such change is required to comply with applicable law, applicable regulation, court order, or guidance issued by a governmental regulator or agency, where such change is expressly permitted by the Data Processing and Security Terms, or where such change:

2. Payment Terms.

a. Free Trial

- i. 90 days free trial will be given for first time subscription for 5GB
- ii. No SLA would be applicable during the trial period
- iii. Trial period would be expired either if;
 - Exceeding 90 days
 - Upgrade to a higher storage package
 - Suspension of SLT services due to account non-payment

Customer is responsible for any Taxes, and Customer will pay SLT for the Services without any reduction for Taxes.

3. User obligations

- a. User is solely responsible for its Applications, Projects, and Customer Data and for making sure its Applications, Projects, and Customer Data comply with the applicable use policy.
- b. Copyright Policy. SLT provides information to help copyright holders manage their intellectual property online, but SLT cannot determine whether something is being used legally or not without their input. SLT responds to notices of alleged copyright infringement and terminates accounts of repeat infringers according to applicable copyright laws

- c. Use of Customer Data. SLT will not access or use Customer Data. If data permanently deleted by a user, SLT will not be able to recover them in any case.

4. Suspension and removal

- a. SLT keeps the sole right to suspend or remove a customer found guilty of violating acceptable usage policy.

5. Service Level Agreement (SLT)

- a. SLT ensure 99% uptime of the service, anyhow if SLT does not meet the SLA, customer or other party will not be eligible for any damage claim.

6. Technical Support

Reach our 24*7 support channel by dialing 1212 from any number.

7. SLT Storage Platform Acceptable Use Policy

Last modified: October 23, 2018

Use of the Services is subject to this Acceptable Use Policy.

Capitalized terms have the meaning stated in the applicable agreement between Customer and SLT.

Customer agrees not to, and not to allow third parties to use the Services:

- to violate, or encourage the violation of, the legal rights of others (for example, this may include allowing Customer End Users to infringe or misappropriate the intellectual property rights of others);
- to engage in, promote or encourage illegal activity;
- for any unlawful, invasive, infringing, defamatory or fraudulent purpose;
- to intentionally distribute viruses, worms, Trojan horses, corrupted files, hoaxes, or other items of a destructive or deceptive nature;
- to interfere with the use of the Services, or the equipment used to provide the Services, by customers, authorized resellers, or other authorized users;
- to disable, interfere with or circumvent any aspect of the Services;
- to generate, distribute, publish or facilitate unsolicited mass email, promotions, advertisements or other solicitations (“spam”); or
- to use the Services, or any interfaces provided with the Services, to access any other SLT product or service in a manner that violates the terms of service of such other SLT product or service.