

SRI LANKA TELECOM PLC

Registration No: PQ 7

Account No

CR NO.

(To be filled by SLTMobitel staff)

APPLICATION FOR NEW SERVICES

1 Customer Information

1.1 Customer type (a) Home ☐ (b) Office ☐ (c) Religious ☐

1.2 Name in full (personal or Business name - as appear in the NIC / passport or Business Registration)

Rev/Mr/Ms Other ☐

1.3 Date of birth

1.4 National Identity Card / Passport / Business Registration No.

(Mandatory to attach a copy of NIC / Passport or Business Registration Certificate, as appropriate)

1.5 VAT registration number (if available)

For Business

1.6 Tax exemption reference number (if available)

Locations Only

Note: If Business - Copies of Business Registration Certificate, Form 20, documentary proof (if tax exempted) shall be represented with the application.

1.7 Permanent Principle address

1.8 Contact details

a. Name (Contact person)

b. Designation

c. Contact numbers

Fixed

Mobile

(Mandatory to fill)

(This mobile number will be used to send billing information and other communications in future)

Fax

E-mail

(Mandatory to fill)

2 Service Information

2.1 Service installation address

2.2 Billing Address with Postal code

(if different from 2.1 above)

2.3 If you are already an SLTMobitel customer;

(a). Existing Telephone/Account number

(b). Do you need a separate bill for the new service?

Yes

No

2.4 Your preferred billing mode

(a) e-bill (via email)

(b) e-bill (via SMS)

(c) Printed bill (Via Post)

* Think of nature before printing

3 Mode of Connection

(if multiple connections are required at the same location, please enter the No. of connections required in the appropriate)

3.1

Voice (Telephone)

Broadband

PEO TV

A) Fibre

B) Home 4G Postpaid

C) Home 4G Prepaid

D) Copper

Note : For a single SLTMobitel Fibre Connectivity, you can get 02 Voice & 03 PEO TV connections at an additional cost. Please consult an SLTMobitel sales representative for details

4 Package Details

4.1 Voice Package

4.1.1 Fixed voice packages

a) Home My phone

b) Office Package

c) Voice Unlimited

4.1.2 4G LTE Postpaid packages

a) Voice Pal Basic

b) Voice Pal Premium

c) Home Double Play

d) Office Double Play

4.1.3 Do you need SLT IDD service?

Yes

No

(To be filled by the sales officer)

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ACKNOWLEDGEMENT & ORDER ACCEPTANCE RECEIPT

Dear Valued Customer,

SLTMobitel hereby acknowledge your request with thanks. Please use the reference number stated below for future Correspondence.

Reference number

1 st Line

SLTMobitel Home contact number

2 nd Line

Sales Dealer name

Sales Person

4.2 Broadband Package

(If more than one connection, please enter the No. of connections required in the appropriate box)

FIBRE	ADSL	LTE 4G
Any Flix 2,150 ☐	Any Beat 1,550 ☐	HBB Anytime 50 1,290 ☐
Any Tide 3,890 ☐	Any Flix 2,150 ☐	HBB Anytime 85 1,890 ☐
Unlimited Flash 10 5,990 ☐	Any Tide 3,890 ☐	HBB Anytime 115 2,590 ☐
Unlimited Flash 25 10,390 ☐	Unlimited 4 5,790 ☐	HBB Anytime 200 3,990 ☐
Unlimited Family 7,900 ☐	Unlimited 8 7,490 ☐	HBB Anytime 400 7,990 ☐
Unlimited Boost 14,900 ☐		Unlimited Flash 5 2,350 ☐
Unlimited Blast 27,900 ☐		Unlimited Flash 10 4,090 ☐
Unlimited Turbo 39,900 ☐		Unlimited 2 2,950 ☐
Ultra Prime 75,000 ☐		Unlimited 4 5,150 ☐
Ultra Flash Prime 75,000 ☐		Unlimited 8 7,090 ☐
Trio Vibe 3,530 ☐		
Trio Vibe Plus 4,100 ☐		
Trio Shine 4,950 ☐		

4.3 PEO TV Package

(i) PEO Silver 1,125 ☐	(ii) PEO Unnatham 1,125 ☐	(iii) PEO Silver Plus 1,375 ☐	(iv) PEO Family 1,625 ☐
(v) PEO Entertainment 1,875 ☐	(vi) PEO Gold 2,100 ☐	(vii) PEO Platinum 2,660 ☐	(viii) PEO Titanium 2,940 ☐

5 Value Added Services

5.1 Required additional VAS services. (Please note that all SLTMobitel Voice customers will be provided free VAS bundle. Refer www.sltmobitel.lk for details)

A. Call back on busy ☐	B. Password call barring (Secrete code) ☐	C. Selective Call Rejection/Acceptance ☐	D. Do not disturb service ☐
E. Secretary Service ☐	F. Complete call on no response ☐	G. Metering pulses/ polarity reversals ☐	H. Hunting ☐
I. Abbreviated Dialling ☐	J. Conference ☐	k. Detail Bill ☐	L. Other ☐

5.2 Other Value Added Services

a) TeleLife ☐	b) Sisu connect ☐
c) Metering Pulses ☐	d) Other ☐

Note: Please remember to activate your SLT BROADBAND Portal & MySLT app login & SLT Hitflix service by visiting www.sltmobitel.lk once your broadband account is provided

SLT Digital Services: Self Register at MySLT App and Portal

Customer Agreement

I/We do hereby declare and confirm that the information above , furnished by me/us are true and correct. I/We confirm that I/We have received, read and understood the 'Terms and Conditions for the Provision of Telecommunication Services by Sri Lanka Telecom PLC , which are also available on SLTMobitel website www.sltmobitel.lk. I/We shall abide by the said 'Terms and Conditions for the Provision of Telecommunication Services by Sri Lanka Telecom PLC' as may be revised modified and supplemented by SLTMobitel from time to time and more fully stated/updated under the said SLT Mobitel website www.sltmobitel.lk.

Signature(s) 1.
 2.
 3.
 Common seal 2.
 Date

SLT Mobitel Acknowledgement

SLTMobitel Acknowledges the offer by the Customer and shall endure its best effort to provide the service/s, such provisioning of the service shall construe the final acceptance on the part of SLTMobitel and forthwith the agreement between SLTMobitel and the Customer shall come in to force in which the "Terms & Conditions for the provision of services by SLTMobitel shall form an integral part.

Signature of SLTMobitel authorized officer
 Date

For Office Use Only

Customer ID	Primary Number
Serial No :	Secondary Number
ICCID/IMSI Number	

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