

Environmental Social Governance

POLICY STATEMENT OF SRI LANKA TELECOM PLC AND MOBITEL (PRIVATE) LIMITED (SLT-MOBITEL)

SLT-MOBITEL's ESG Vision

Contribute towards social, economic and environmental sustainability while conducting our innovative business operations as the trusted and proven partner through creating shared value for all stakeholders involved as well as ensure sustainability for SLT-MOBITEL.

SLT-MOBITEL's underlying ESG philosophy

SLT-MOBITEL believes that a responsible approach to develop good relationships between the organization and the stakeholders they serve is a vital part of delivering business success. We seek to be Sri Lanka's favorite telecommunication brand, which people will be proud to recommend to their friends and family. With this in mind, we continuously strive to form lasting relationships with all our stakeholders built on quality, reliability and accountability in line with the values of simplicity and proximity that our brand represents, throughout our long term presence in the industry.

ESG strategic direction

Corporate responsibility forms an integral part of SLT-MOBITEL's business strategy and corporate identity. ESG is integrated into the corporate plan and business model and thus conducted at a strategic level it is inbuilt into every layer of the organization and wholehearted top management commitment should be compelled towards ensuring that the ESG aspect is taken into consideration during the decision making processes related to every streams of the organization, such as HR, Finance, Marketing, Field operation, IT, Administration etc...

SLT-MOBITEL continuously strive to live up to this reputation by ensuring that all our business operations and actions are in line with our inherent characteristics of being trustworthy and transparent, strong and reliable and that we deliver our extensive industry and brand experience to our valued customers while being an important part of people's digital lives and shaping their futures.

Within this context, we are keen to empower our customers and other stakeholders to improve their quality of life and work, which we support in various ways from making services more affordable, connecting every person and home together as well as community and environment based initiatives that go beyond our core business. Furthermore, since ICT plays an important part in a nation's journey towards smart nation we ensure that we take the right technology at the right time and the right infrastructure to the right place with a futuristic approach, helping to promote digital integration in all parts of Sri Lanka, and facilitating national economic growth

and development. Whilst carrying out these activities, we ensure that the highest priority is given to being a “Green” organization.

As such, SLT-MOBITEL’s ESG strategic direction covers three main important pillars Nature, Education, Health care and supplementary pillar as Sponsorship to enhance the SLT-MOBITEL brand engagement. SLT-MOBITEL strives to add shared value to its stakeholders, economy as well as institutional effectiveness embracing following characteristic.

- Good governance – SLT-MOBITEL is committed to the highest standards of corporate governance with the establishment of a corporate governance framework.
- Ethical practices – SLT-MOBITEL is committed to operate in accordance with best practices in business integrity and ethics whilst conducting its day to day business.
- Transparency – SLT-MOBITEL ensures that all our relationships and business operations are honest and open and that we are held accountable for all our actions.

Strong corporate governance facilitates effective management and monitoring of operations of an organizations through stablished internal governance boards and helps to ensure that directors fulfil their responsibilities towards their stakeholders including shareholders, customers, employees, and the community. The Board of Directors of SLT-MOBITEL has adopted to the governance guidelines that reflect the Board’s current governance practices and the Board’s commitment to ensuring its effectiveness.