



SRI LANKA TELECOM PLC

Registration No: PQ 7

(PDMD /NC/001/V1)

Account No [grid]

CR NO.

(To be filled by SLT staff)

[grid]

APPLICATION FOR NEW SERVICES

1 Customer Information

1.1 Customer Type (a) Home [checkbox] (b) Office [checkbox] (c) Religious [checkbox]

1.2 Name in Full (Personal or Business name - as appear in the NIC / Passport or Business Registration)

Rev /Mr /Ms Other [grid]

1.3 Date of birth [grid]

1.4 National Identity Card / Passport / Business registration No.

(Mandatory to attach a copy of NIC / Passport or Business Registration Certificate ,as appropriate)

[grid]

1.5 VAT Registration number (If Available)

[grid]

For Business

1.6 Tax Exemption Reference Number (If Available)

[grid]

Locations only

Note : If Business - Copies of Business registration certificate, FORM 20,documentary proof (if tax exempted) has to be submitted with the application.

1.7 Permanant Address

[grid]

1.8 Contact details

a. Name (Contact Person)

[grid]

b. Designation

[grid]

c. Contact numbers

Fixed [grid]

Mobile [grid]

Fax [grid]

E-mail [grid]

2 Service Information

2.1 Service installation address

[grid]

2.2 Billing Address with Postal code

(if different from 2.1 above)

[grid]

2.3 If you are already an SLT customer

a. Existing Telephone/Account Number

[grid]

b. Do you need a separate bill for the new service? Yes [checkbox] No [checkbox]

2.4 Your preferred Bill Mode

a. SLT MyBill (Via Web & Post) [checkbox]

b. e-bill (Via email) [checkbox]

C. Printed Bill (Via Post) [checkbox]

* Think of Nature Before Printing

3 Mode of Connection

(If multiple connections in the same location, please enter the No. of connections required in the appropriate box)

3.1 Voice (Telephone) Broadband PEO TV

A) SLT Fibre [grid]

B) SLT 4 G LTE [grid]

C) SLT Megaline [grid]

Note : For a single SLT Fiber Connectivity, you can get 02 Voice & 03 PEO TV Connections at an additional cost. Please consult an SLT sales representative for details

4 Package Details

4.1 Voice Package

4.1.1 Megaline - My Phone* [checkbox] (* Customer owned phone scheme- 45% of Mega & 37% of FTTH monthly line rental is discounted - You may use Cordless ,CLI or any other wire line phone of your choice - Available at SLT Teleshops)

4.1.2 4G Voice pal - (a) Voice Pal-Premium [checkbox] (b) Voice Pal-E Basic [checkbox] (Free Phone with Internet capability)

4.1.3 4G LTE - (a) Standared Voice [checkbox]

4.1.4 SLT IDD is enabled by default. Do you want to deactivate IDD ? Yes [checkbox] No [checkbox] (Mandatory to fill)



(To be filled by the sales officer)

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ACKNOWLEDGEMENT & ORDER ACCEPTANCE RECEIPT

Dear Valued Customer,

SLT hereby acknowledge your request with thanks. Please use the reference number stated below for future correspondence.

Reference Number [grid]

1 st Line [grid]

SLT Contact No. for [grid]

2nd Line [grid]

Sales Dealer Name [grid]

Sales Person [grid]

4.2 Broadband Package : (If more than one connection , please enter the No. of connections required in the Appropriate box)

Megaline & 4G - LTE			SLT Fiber	
Web Lite <input type="checkbox"/>	Web Starter <input type="checkbox"/>	Web Pal <input type="checkbox"/>	Web Family Plus <input type="checkbox"/>	
Web Family Extra <input type="checkbox"/>	Web Pro <input type="checkbox"/>	Web Master <input type="checkbox"/>	Web Champ <input type="checkbox"/>	
Web Life <input type="checkbox"/>	Web Inspire <input type="checkbox"/>	Web Premier <input type="checkbox"/>	Other <input type="checkbox"/>	

4.2.1 Static IP Required Yes No (Please consult an SLT Sales Representative for price details)

4.2.2 Megaline - ADSL Router Installation: Self By SLT (if installed by SLT ,one time cost will apply)

Note : 1. for Double Play (Voice + Broadband) service Customer has to purchase ADSL router seperately .

2. To get better Data throughput & WiFi Signal for 4G LTE & Megaline services an "ac Type" router can be purchased seperately from Teleshops

4.3 PEO TV Package (Please select the package with a "v". If multiple connections are required enter the No. of connections in the appropriate box)

(i) PEO Titanium (ii) PEO Platinum (iii) PEO Entertainment (iv) PEO Gold

(v) PEO Silver Plus (vi) PEO Silver (vii) PEO Unnatham (viii) PEO Udayam

(ix) Other

4.3.1 HD Package (only for SLT Fibre)

5 Value Added Services (VAS)

5.1 Voice - Value Added Services (VAS) Bundle **

VAS -1 VAS -2 VAS -3

Note : Please consult the Sales Officer to know about free VAS

bundle available for your selected service. ** If higher VAS

bundle is preferred, please select here (refer the table 01 underneath)

5.2 Other Value Added Services

a) SLT Filmhall

Note: please remember to activate your SLT BROADBAND portal login & SLT FILMHALL service by visiting stfilmhall.slt.lk once your broadband account is provided.

b) TeleLife

c) Sisu connect

d) Metering pulses

e) Other.....

Customer Agreement

I/We do hereby declare and confirm that the information above, furnished by me/us are true and correct. I/We confirm that I/We have received, read and understood the 'Terms and Conditions for the Provision of Telecommunication Services by Sri Lanka Telecom PLC' (SLT), which are also available on SLT website www.slt.lk. I/We shall abide by the said 'Terms and Conditions for the Provision of Telecommunication Services by Sri Lanka Telecom PLC' as may be revised modified and supplemented by SLT from time to time and morefully

Signature(s) 1.
2.
3.

Common seal 2.
Date

SLT Acknowledgement

SLT Acknowledges the offer by the Customer and shall endure its best effort to provide the service/s, such provisioning of the service shall construe the final acceptance on the part of SLT and forthwith the agreement between SLT and the Customer shall come in to force in which the "Terms & Conditions for the provision of services by SLT shall form an integral part.

Signature of SLT authorized officer

Date

For Office Use Only

CUSTOMER ID

Primary Number

Secondary Number

Serial No :

ICCID/IMSI Number

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Value Added Service Bundles Available for Wireline/ Wireless SLT Voice services

* Table 01

VAS 1 Bundle			VAS 2 Bundle		VAS 3 Bundle	
1. Abbreviated Dialling	2. Call Holding		1. VAS 1 Bundle (all services)		1. VAS 2 Bundle (All Services) 2. Do not Disturb	
3. Call forwarding	4. Call Waiting	5. Hot Line	2. Call Back on Busy		3. Caller Name Sending 4. Call forward - Selective	
6. Absantee Service	7. Call transfer(3-Way)		3. CLI Presentations in Call Back		5. Secretary Service 6. Selective Call Acceptance	
8. Absantee Service	9. Conference(3-party)		4. Anonymous Call Barring		7 Selective Call Rejection 8. Selective Call Waiting	
10. Call forwarding (By time)		11. Call forwarding (Off line)	5. Call Park		9. Caller Name Identification 10. forward Call Barring	
12. Call Memory (Incoming)		13. Call Memory (Outgoing)			11. Complete call on no response	

SLT Digital Services: Self Register for echanneling/SLT Film Hall/Kiyawamu.lk/Guru.lk